



# WORLD'S FAIR EXHIBITION HALL

## Internet Access Order Form

<b>Company</b>		<b>Booth/Room Number</b>	
<b>Billing Address</b>		<b>City</b>	<b>State</b> <b>Zip</b>
<b>Show Name</b>		<b>Show Dates</b>	
<b>Contact</b>		<b>Phone</b>	
<b>E-mail Address</b>		<b>Fax</b>	

**Master Billed**

**Signature:** \_\_\_\_\_

*Make all remittance payable to: Knoxville Convention Center, Attn: Finance Department*

	# devices	# of days	Price per day	Total
<b>WIRELESS INTERNET SERVICES (PER DEVICE PER DAY)</b>				
<b>Wireless Only Tier 1</b> * 1 device up to 3 Mbps (Casual Browsing, Email)			<b>\$20.00</b>	
<b>Wireless Only Tier 2</b> * 1 device up to 5 Mbps( Email, Browsing, Radio Streaming)			<b>\$30</b>	
<b>Wireless Only Tier 3</b> * 1 device up to 7 Mbps( Email, Browsing, Radio Streaming)			<b>\$40</b>	
<b>Wired Only Call 865-522-5669 for a quote</b>				
Additional Services	Qty.	Advanced	Standard	Total
<b>Network Switch (Tech labor required)</b>		<b>\$45</b>	<b>\$20 per device</b>	
<b>Tech Support/Labor (per hour)</b>		<b>\$45</b>	<b>\$50.00</b>	

To avoid additional charges, your order is not complete until you include a diagram of your booth and show us your drop location(s). Print and Fax completed form to Knoxville Convention Center at 865-251-6041. Optionally, you may e-Mail this form to [exhibitorkcc@kccsmg.com](mailto:exhibitorkcc@kccsmg.com). If you have any questions, please call at 865-522-5669

**For Technical Support, Call 865-251-6055**

**Knoxville Convention Center \* P.O. Box 2543\* Knoxville, TN 37901  
865-522-5669 (Office) \* 865-251-6041 (Fax) \* [exhibitorkcc@kccsmg.com](mailto:exhibitorkcc@kccsmg.com)**



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## Information and Conditions

SMG Knoxville (Supplier) is the exclusive provider for wired and wireless network services at the World's Fair Exhibition Hall. This includes all exhibit halls, exterior areas and temporary structures. Only the company (its officers, employees and agents) that orders service is authorized to use the Internet connection. This service cannot be re-sold or distributed to any other company or individual. Our rates are based on a per device charge. Each device attached to the showNets network must pay for networking service.

### **DISCLAIMER; LIMITATION OF LIABILITY; CUSTOMER'S RESPONSIBILITIES**

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Customer and its exhibitors accept responsibility to ensure that all of their files are adequately duplicated and documented. Supplier is not responsible for Customer's failure to do so, or for the cost of reconstructing data stored on disc files, tapes, memories, etc., lost during the performance of service under this Agreement. Supplier will not be liable for loss of funds contained in, dispensed by, or associated with any Services under this Agreement. Supplier will not be responsible for failure to provide service due to strikes or causes beyond Supplier's reasonable control.

### **Services Order Request and Payment**

THIS SERVICES ORDER MUST BE RECEIVED **WITH FULL PAYMENT AND/OR CREDIT CARD AUTHORIZATION** TWO WEEKS PRIOR THE START OF SHOW TO QUALIFY FOR THE ADVANCED RATE. Orders received inside of the two-week period will be charged the standard rate. For a wired connection, booth location and location of the Network Connection must be identified to process your order. All payment will be collected by SMG Knoxville. All requests for credit or refund should be directed to SMG Knoxville. Credit can not be given for service installed and not used. Refunds will not be granted for service installed and deemed inoperative due to faulty exhibitor equipment or off-site service problems. A \$50.00 service fee will be charged for all returned checks.

SMG Knoxville must be notified in writing two (2) weeks prior to show date to cancel an Internet Access Order. The cancellation fee is \$200.00. Orders placed inside 2 weeks of the show cannot be cancelled and are non-refundable.